

Privacy Policy in accordance with the GDPR by tec4U-Solutions GmbH

Effective as of: June 2026

The following information explains how we collect personal data when you use our website. Personal data refers to any data that can be linked to you personally (e.g., name, address, email address, user behavior).

1. Data Controller

The data controller pursuant to Article 4(7) of the GDPR is:

tec4U-Solutions GmbH

Managing Director: Stefan Nieser

Saar-Lor-Lux-Str. 13

66115 Saarbrücken

Phone: +49 681 92564-0

Fax: +49 681 92564-200

Email: contact@tec4u-solutions.com

(hereinafter "Provider")

2. Data Protection Officer

You can contact our Data Protection Officer at:

Andreas Mayer

Email: ds@tec4U-solutions.com

Phone: +49 6821 9802-28

3. Collection and Processing of Personal Data

a) Server Log Data

When you visit our website, the following data is automatically processed:

- IP address
- Date and time of the request

tec4U - Solutions GmbH

Saar-Lor-Lux St. 13
66115 Saarbrücken

Managing Director: Stefan Nieser

Saarbrücken Local Court, HR B 100974
www.tec4U-solutions.com

Phon 0681 / 92564 - 0
e:

Fax: 0681 / 92564 - 200

- Page/file accessed
- Amount of data transferred
- Referrer URL
- Browser type/version
- Operating system

Legal basis: Art. 6(1)(f) GDPR

Purpose: To ensure the functionality and security of the website

The data is deleted after 30 days at the latest.

b) Contact form

When you use the contact form, we process:

- Company name
- Last name
- Phone number
- Email address

Legal basis: Art. 6(1)(b) GDPR (pre-contractual measures)

The data will be used exclusively to process your inquiry and will be deleted once processing is complete, provided there are no legal retention requirements.

c) Newsletter

When you subscribe to the newsletter, we use your email address exclusively to send you information about our company.

- Subscription is processed via the double opt-in procedure
- **Legal basis:** Art. 6(1)(a) GDPR
- Withdrawal: possible at any time (e.g., via the unsubscribe link)

A service provider may be engaged as a data processor.

d) Chatbot (InnoChat)

We use the “InnoChat” chatbot provided by Inno KI GmbH, Germany.

The following data is processed:

- Chat content
- technical usage data
- cookies / IDs

are processed.

Legal basis: Art. 6(1)(a) GDPR (consent)

This data is collected only after you have given your consent via our consent tool.

The data will be deleted as soon as the purpose no longer applies or you request its deletion, provided that no legal obligations prevent this.

Further information: <https://www.innochat.ai/datenschutz>

A data processing agreement has been concluded.

4. Cookies and Consent Management

Our website uses cookies. Types of cookies

- Technically necessary cookies
- Optional cookies (analytics, convenience, etc.)

Legal Basis

- Technically necessary: Art. 6(1)(f) GDPR
- All others: Art. 6(1)(a) GDPR (consent)

On your first visit, a cookie consent tool is used, which allows you to set your preferences and change them at any time.

5. Hosting and Recipients

Our website is hosted by an external service provider. In doing so, personal data is transferred to this provider.

Legal basis: Art. 6(1)(f) GDPR

Recipients may include:

- Hosting providers
- IT service providers
- Data processors (e.g., newsletters, chat)

6. Retention period

Personal data is stored only for as long as is necessary for the respective purpose or as required by statutory retention periods.

7. Your Rights

You have the following rights:

- Right of access (Art. 15 GDPR)
- Rectification (Art. 16 GDPR)
- Erasure (Art. 17 GDPR)
- Restriction of processing (Art. 18 GDPR)
- Data portability (Art. 20 GDPR)
- Objection (Art. 21 GDPR)

You have the right to lodge a complaint with a supervisory authority.

8. Right to Object

You may object at any time, on grounds relating to your particular situation, to the processing of personal data based on Article 6(1)(f) of the GDPR.

9. Withdrawal of Consent

You may withdraw your consent at any time with future effect.

The lawfulness of the processing carried out prior to the withdrawal remains unaffected.

10. Google Maps

We use Google Maps (Google Ireland Limited). To use this service, your IP address, among other things, is processed and transmitted to servers in the United States.

Legal basis: Art. 6(1)(a) GDPR (consent)

The integration takes place only after you have given your consent via our consent tool. Data is transferred on the basis of standard contractual clauses. It cannot be ruled out that U.S. authorities may gain access to the data.

Further information: <https://policies.google.com/privacy>

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